

# Brocton – Portland Water System

34 West Main Street  
Brocton, NY 14716

To all water users,

Beginning January 1, 2025 CBI will no longer be servicing any account in the Village of Brocton or Town of Portland. All maintenance, meter reading, and billing will be performed by the Brocton – Portland Water System. Any customer who was set up for auto pay with CBI, has been disconnected from that service as of December 20, 2024.

The Brocton – Portland Water System is a four-member board, consisting of two members from the Village of Brocton and two members from the Town of Portland. There will be an open board meeting the third Wednesday of the month starting at 5pm. This would be the forum for any public concerns about the water system.

Bills can be paid mailed or in person to the Village of Brocton which includes a drop-box in the front door. Located at 34 West Main Street Brocton, NY with operating hours of 8:30am-4:30pm Monday-Friday. Village residents can pay water – sewer – electric bills together on one check made out to Village of Brocton. Residents from Town of Portland should make checks out to Brocton – Portland Water System. Bills may also be paid by credit card online at [www.brocton.org](http://www.brocton.org). Any billing and non-emergency service questions should be directed to the billing clerk, Sue Miller [deputyclerk@brocton.org](mailto:deputyclerk@brocton.org) or (716) 792 – 4160 Ext: 1. You may also contact Village Clerk/Treasurer, Scott Jagoda [brocton@stny.rr.com](mailto:brocton@stny.rr.com) or (716) 792-4160 Ext: 2.

All emergency service-related questions should be directed to Mitchell Magierski [bpws2025@gmail.com](mailto:bpws2025@gmail.com) or (716) 352- 1246. Mitchell is a NYSDOH licensed C & D operator with over six years' experience with our water system.

We have also included a sheet with the billing cycles, this is the schedule we will adhere to going forward.

Thank You for your patience and cooperation,  
Brocton – Portland Water System Board

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## All Brocton Routes

January – February – March Bill 1<sup>st</sup> week of April

April – May – June Bill 1<sup>st</sup> week of July

July – August – September Bill 1<sup>st</sup> week of October

October – November – December Bill 1<sup>st</sup> week of January

## All Portland Routes

February – March – April Bill 1<sup>st</sup> week of May

May – Jun – July Bill 1<sup>st</sup> week of August

August – September – October Bill 1<sup>st</sup> week of November

November – December – January Bill 1<sup>st</sup> week of February